

Welcome to our office! We are honored you have placed your confidence in us to take care of you and/or your family. To assist us serving you, please complete the following forms. If there are ever any changes in your health, please inform us.

#### **Personal & Contact Information**

All information is kept strictly confidential

Patient Name (First, MI, Last,):			Date:
Gender (please circle): Male / Female	Marital Stat	tus (please circle): <u>S</u>	M W D Sep Child
Social Security Number:	Birthday	/: Driv	er's License#:
Home Address (Street, City, State, Zip): _			
Spouse or Parent's Name:		Responsible	Party:
Responsible Party's Address:			
Responsible Party's Relationship to patie			
(For Minors) Are You the Legal Guardian	n? □YES □NO	If not who is:	
Patient's (or parent's) Occupation:		Employer	:
Cell Phone number:	Но	ome Phone Number: _	
Business Phone Number:		you may / may no	t call this number (please circle)
Business Address (Street, City, St	ate, Zip):		
Personal Email Address:			
Secondary Email Address:			
Spouses Occupation:		Employer	:
Business Address (Street, City, St	ate, Zip):		
Emergency Contact:		Phone:	
Address:			Relationship:
	Iow Did You H	lear About Us?	
☐ Through a friend or family member:			
	ellow Pages	□ TV	□ Flier
$\Box$ Online search $\Box$ Facebook $\Box$ R $\Box$ Other:	ad10	□ Newsletter	□ Share-a-Smile Card



#### **Insurance Information:**

<b>Primary Dental Insurance:</b>	
Insurance Company:	Toll Free Number:
Group Number:	ID Number (may be SSN):
If you are not the subscriber on the plan:	
Your relationship to the subscriber:	
Subscriber Name:	
Subscriber SSN:	Subscriber Birthday:
Employer:	
Secondary Dental Insurance:	
	Toll Free Number:
	ID Number (may be SSN):
If you are not the subscriber on the plan:	
Subscriber Name:	
Subscriber SSN:	Subscriber Birthday:
Employer:	
Medical Insurance: Insurance Company: Group Number:	Toll Free Number:  ID Number (may be SSN):
If you are not the subscriber on the plan:	ID I tallioer (may be BBI1).
Subscriber Name:	
Subscriber SSN:	Subscriber Birthday:
Employer:	
	bursement by your medical insurance. In these instances, we your dental insurance secondarily if medical provides no
substitute for payment. I understand that I a	of reimbursing patients for fees paid to the office, and is not a m responsible for any amount not covered by my insurance. I I assign benefits to the dentist for services rendered.
Signature:	Date:



Has tr	here been a change in your health in	the last year?	YES □NO If YES, please explain:	
			er: Receiving Care? \( \text{YES} \) \( \text{\text{I}}	O
If "YI	ES" Please explain:			_
Have	you ever had or do you currently ha	ve any of the fol	lowing conditions?	
Yes	No	Yes	No	
	□ Bleeding Problems		☐ High Blood Pressure	
	☐ Heart Murmur		□ Stroke	
	☐ Breathing / Lung Problems		□ HIV / AIDS	
	☐ Chemotherapy or Radiation		☐ Joint Replacement	
	□ Diabetes		□ Organ Transplant	
	☐ Heart Disease		□ Snoring / Sleep Apnea	
	□ Hepatitis		☐ Rheumatic Fever / Heart Disease	
	□ Eating Disorders		□ Chemical Dependency / Alcoholism	
	□ Psychiatric Treatment		□ Epilepsy / Seizures / Fainting	
			how much?	
osteod Are y	clast inhibitor drug (Prolia)? ¬Yes ¬ ou allergic or have you reacted adve	<b>NO</b> If YES, how rsely to any of the	l, Boniva, Reclast, Didronel, Zometa, Skelid) or v long ago and how taken? he following? (please circle): Penicillin / Latex / Su	
Don D	amala Datianta			
ror re <b>Yes</b>	emale Patients No	Yes	No	
	□ Are you pregnant?			
Ш	, i C		☐ Are you nursing? ntibiotics may decrease effectiveness)	
	☐ Are you currently taking oral co	muacepuves (an	infloides may decrease effectiveness)	
	ther medical conditions, please desc			

have read and understand this form. To the best of my knowledge, I have answered every question completely and accurately. I will inform my dentist of any change in my health and/or medication. I will not hold my dentist, or any other member of his/her staff, responsible for any errors or omissions that I may have made in the completion of this form.

Signature of Patient (parent/guardian)

**Date** 



### **Dental History**



#### **Office Policies**

#### **5 Second Survey**

After every visit, you'll receive a short survey via email about it. In addition, we have opinion cards in the office for you to fill out. We pay *very* close attention to these responses. They are used to recognize employees for excellent performance and identify any area where we can improve our service. Please be perfectly honest with the surveys, we really want to hear how your visit went with us because we're continually looking for ways to improve our patient's experience.

#### **Video and Audio Recording**

Video and audio recording devices are used throughout the office to ensure a high-quality experience for all our patients. These recordings may be used for training purposes.

#### **24-Hour Cancellation Policy**

When we reserve time for your appointment, we make room in our schedule so that we may devote our time and focus our efforts on serving your needs. This special time slot has been reserved only for you, as we do not double-book our patients. If you are unable to keep your appointment, we ask you to kindly give us 48 business hours' notice. There is a minimum \$65 charge for reserved appointments broken or changed without 24 hours' notice; this includes calling to reschedule on the day of your appointment. This is a minimum fee and larger fees may be assessed up to the full cost of your appointment. If you are late to your appointment and unable to be seen because there is not enough time to complete your procedure, this will be considered a broken appointment and also charged the fee.

#### **Mobile Phone Policy**

We request that you **turn off** or silence and **put away** your phone while in the clinic for the courtesy to and privacy of others. In accordance to federal privacy laws, **pictures are not allowed in the office and may result in legal confiscation of your phone!** Please understand we are following federal laws that are continuously becoming stricter and more enforced. In addition, we work hard and do our best to stay on schedule. Phone use can disrupt the flow of the office, resulting in you or other patients having to wait. We understand emergency situations; and if you have a call you need to take, please inform our team members when you enter the operatory.

#### **Help Maintain a Clean Environment**

We are very diligent, focused, and work hard to maintain a clean environment for all our patients and team members. We ask that you please do not put your fingers in your or your children's mouth(s) while visiting our office and if you must, please wash your hands immediately afterwards.

#### **Prescription Drugs**

Research has shown that non-narcotic drugs are as effective in controlling dental pain as narcotic/opioid drugs (hydrocodone, oxycodone, etc.). In addition, there continues to be growing evidence that non-narcotic drugs may be MORE effective in controlling dental pain. Due to this evidence and to the growing problem of prescription drug overdoses, **our office avoids prescribing and does not store any narcotic drugs**. We have excellent success in controlling our patients' dental discomfort without the use of narcotics. In addition, our office voluntarily participates in the online Prescription Monitoring Program known as K-TRACS (Kansas Tracking & Reporting of Controlled Substances) which collects prescription data on controlled substances.

#### **Reward Programs**

We are constantly running contests and offering rewards for our patients such as our Good Deed Contest, Halloween Candy Buyback, Facebook giveaways, and many more. Please check out our website at <a href="www.DentistryByDesignKS.com">www.DentistryByDesignKS.com</a> and like us on Facebook (facebook.com/DentistryByDesignKS) to keep abreast of our various programs and get yourself a chance to win!

I understand these policies and don't have any questions	(if you do, please ask!):
Your Signature	Date



#### **Financial & Privacy Policies**

You are responsible for the total fee for services performed at this office. Cash, checks, and all major credit cards are accepted as payment for services.

If you have insurance, we will provide an **estimate** of what we think your insurance company will **probably** pay and prepare financial arrangements with you for your portion. We do this for transparency and as a courtesy for you; however, **you** are responsible for understanding and knowing your insurance policy. Most of our patients prefer our automatic four monthly credit card payments which we can set up for you. This makes it very convenient for our patients, because they can come and go as they please without worrying about having to make a payment, similar to a fast checkout at a hotel. We can only set up one payment plan at a time.

If you have insurance, we will bill your insurance for all procedures completed on your behalf. Cosmetic and other procedures not paid by insurance may not be billed to insurance.

If the insurance company pays more than we expected, you will have a credit on your account. You may keep it on your account or we can refund it to you. All outstanding insurance claims must be received before we may issue any refunds.

If the insurance company pays less than we expected or not at all, you are responsible for the difference between what you have already paid and your total fee. We will try to arrange payment from your insurance company for a maximum of 45 days. After 45 days, you are responsible for any balance on your account, regardless of whether your insurance company has paid us or not. If we receive payment after 45 days from your insurance company, it will be applied to your account, and you will have a credit, which you can keep on the account or we can refund you.

After 90 days from the date of service, any unpaid balance may be taken to small claims court and/or will be turned over to a collection agency. This is our standard policy for all delinquent accounts. Once an account is sent to collections, you must pay the collection agency. You will no longer be able to pay us directly for the balance.

All account balances 30 days past due are subject to a finance charge.

All returned checks and credit cards declined for insufficient fund are subject to a \$30.00 processing fee.

In accordance with HIPAA, I understand that I am giving my full permission to this office to use and disclose my protected health information in order to carry out treatment, payment activities, and healthcare operations. I understand I have the right to revoke permission. I understand that my insurance company will send payment directly to the office unless prior arrangements have been made.

directly to the office unless prior arrangements have	e been made.	
		_
Your Signature	<b>Date</b>	



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## ACKNOWLEDGMENT OF RECEIPT OF NOTICE OF PRIVACY PRACTICES

I acknowledge that I have been provided a copy of Dentistry By Design's Notice of Privacy Practices, which has an effective date of 09/23/2013, and which describes how my health information may be used and disclosed.

I understand that you have the right to change the Notice of Privacy Practices at any time, that I will be provided a copy of any updated version, and that I may contact you at any time to request a current Notice of Privacy Practices.

My signature below acknowledges that I have been provided with a copy of the Notice of Privacy Practices:

Signature of Patient or Patient's Representative	<b>Date</b>	
Print Name		
Relationship to Patient (If not signed by the Patient)		



# Radiograph Policy I, \_\_\_\_\_\_, understand that radiographs will be required to properly. Responsible Party's Name diagnose any and all treatment. I have been given the opportunity to provide previous x-rays. I understand if previous x-rays are not diagnostic then new x-rays will be taken. I agree to pay the difference if insurance does not cover. X Responsible Party's Signature Date